

**REPORT FOR: HEALTH AND
WELLBEING BOARD**

Date of Meeting: 3rd July 2014

Subject: **INFORMATION REPORT –
Francis Report Update**

Responsible Officer: Prof. Ursula Gallagher,
Director of Quality and Safety,
Brent, Harrow & Hillingdon CCGs

Exempt: No

Enclosures: Francis Stock Take Report – Update
June 2014

Section 1 – Summary

The report sets out an update on The Francis action plan, which has been reviewed against the Government's response and RAG rated for progress to date across BHH CCGs Federation.

FOR INFORMATION

Section 2 – Report

Work within BHH commenced in March 2013 with a paper submitted to the NWL Cluster Board and to which both BHH and CWHEE contributed and an initial action plan was shared with the BHH CCGs for approval. The Francis report contained 290 recommendations from the second enquiry, 42 recommendations were highlighted by NHS NW London for the CCGs consideration. The sections on Commissioning for standards and scrutiny and oversight of performance are specific to CCGs and it was suggested that BHH take an approach to concentrate on these. Subsequent work streams were then developed throughout the course of the year to look at how the key work streams contained within Francis could be facilitated and assurance sought from providers.

The revised action plan takes into consideration the systems and processes in place within BHH federation, links with the Commissioning Support Unit and considers implementation and progress alongside the government's response.

Recommendations rated red are:

- Recommendations 7, 8 and 191 – these relate to Human Resources
- Recommendation 208 – commissioners ensuring that providers have systems in place to distinguish between healthcare support workers and registered nurses.
- Recommendation 197 – Leadership training for nurses at all levels

Section 3 – Further Information

Provider responses on Action Plans have been monitored through the Provider Clinical Quality Groups for challenge on a quarterly basis. These will also be reviewed as part of the 2014-15 Quality Schedule requirements.

Appendix 1 details a summary of these plans and any further action required from providers. Action Plans and updated reports have been received from all BHH providers.

Section 4 – Financial Implications

Not applicable

Section 5 - Equalities implications

Not applicable

Section 6 – Corporate Priorities

N/A

STATUTORY OFFICER CLEARANCE (Council and Joint Reports)

N/A

Section 7 - Contact Details and Background Papers

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Background Papers: N/A